

Our Fees

As a private general practice, our aim is to provide you with the very best care and service. We would like you to feel that you are not being rushed, that our doctors are attentive and that they explain things clearly.

Our fees are structured to reflect the time you spend with the doctor as well as the number and complexity of matters discussed during your consultation.

Regardless of the length of GP consults, the out of pocket costs will remain the same.

If you are receiving an extra service in the treatment room, there may be additional cost to cover equipment.

Concession cardholders are those holding a health care card, pensioner card or a commonwealth senior's card.

Consult	Full charge	Out of pocket cost	Full Charge (concession)	Out of pocket cost (concession)	Medicare patient Rebate
Standard Consult <20 mins	\$83.60	\$45.40	\$75.60	\$37.40	\$38.20
Long Consult >20 mins	\$119.35	\$45.40	\$111.35	\$37.40	\$73.95

Repeat Prescriptions:

We encourage all patients to make an appointment for repeat prescriptions. In cases where this is not possible, a fee will be charged for the prescription.

The standard fee is **\$20** and is required to be paid before pick up of the prescription.

Repeat prescriptions will not be issued for drugs of dependence such as narcotics, benzodiazepines and other sedatives. Examples include:

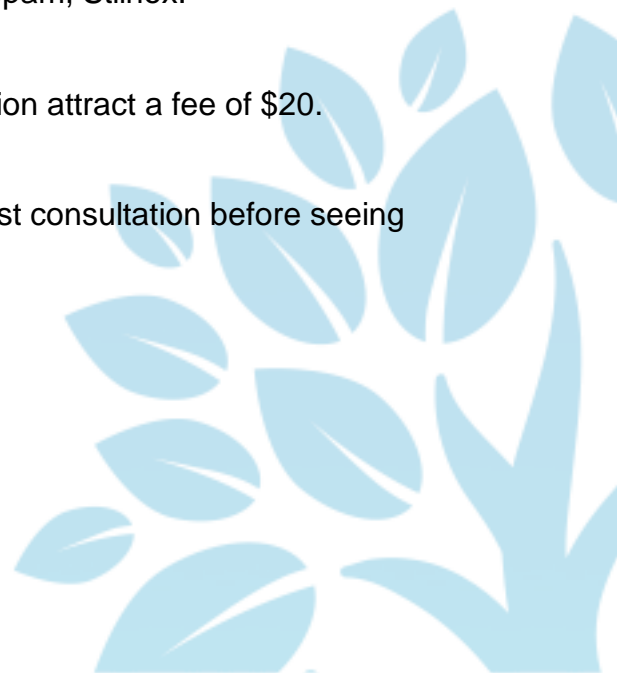
- Panadeine Forte, Endone, Oxycodone, Targin, MS Contin
- Diazepam/Valium, Oxazepam/Serepax, Temazepam, Stilnox.

Referrals

Requests for referrals to specialists without a consultation attract a fee of \$20.

New Patients:

New patients will be required to pay up front for their first consultation before seeing the doctor.



Procedures:

In instances where a procedure is performed such as when having a dressing change or having a skin cancer removed, there will be an additional facility fee in addition to the consultation fee. This is to cover the cost of equipment used during the procedure. Your doctor or the reception staff can inform you of what this will be.

Home Visits:

If a patient is unable to be seen at the clinic, a home visit may be possible. An additional out of pocket cost will be attached to this to cover the doctors travel time.

Medical reports:

Drivers licence medicals and medical reports do not attract a patient Medicare rebate. The fee for these consultations will be \$170.

Cancellation fees:

If an appointment is cancelled less than 4 hours before the appointment or the appointment is missed, there will be a cancellation fee charged of \$45 for a standard appointment and \$80 for a new patient / long appointment before a new appointment can be booked.

Payment options:

All patients are expected to settle their account on the day.

Payments can be made by cash, cheque, major credit cards (Visa/Mastercard only) and EFTPOS. Medicare claims are sent for processing online.

TYRO MEDICARE EASYCLAIM is available when paying your account in full, this allows an instant refund of the Medicare/government rebate from Medicare to your Cheque or Savings account using our integrated EFTPOS machine.

We are aware that financial difficulties may arise from out-of-pocket medical costs and we are committed to providing equitable and timely medical and health care services to meet your needs. Please discuss with your doctor any financial concerns you have at the time of your consultation.

